





Merry Christmas & A Happy New Year!

Dear Resident

As well as looking ahead to what we hope will be a happy festive season for you all, it is also the time of year when we are busy setting the budgets for 2020! We continue to seek as many ways as possible to deliver value for money to residents whilst maintaining Knights Grove as a desirable place to live!

SERVICE CHARGE PAYMENT 2020

This year residents will notice that the invoice layout has been revamped! As 80% of residents pay by the due date, we felt it was time to simplify the lay out. Invoices will be sent out to residents on **3 February 2020**. The invoice will cover the period 1 January – 31 December 2020. The 5% discount will apply to **ALL** payments received up to and including **6 March 2020**.

Estate Management

As you know the Management Company is run by residents, who give up their time to ensure the estate continues to be well maintained and the company continues to be run efficiently. This December we will be losing our Estate Director, who due to work commitments has been struggling to fulfill his role for some time. His assistant, Mrs Kent has kindly agreed to step into this role. We particularly would like to recruit someone to assist our Flat Director. With three blocks of flats on the estate, we require someone to assist with the workload. If you are interested in this or any other role within the management company, please contact us at admin@knightsgrove.co.uk

We would like to thank the residents for their support and input over the year. We look forward to seeing some of you at the AGM next year (date yet to be arranged).

Knights Grove Management Company
Your Management Company Managed By The Residents